

## Daftar Lampiran

### LAMPIRAN OUTPUT DATA DEMOGRAFI RESPONDEN

<b>JENIS_KELAMIN</b>					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	LAKI - LAKI	13	18.6	18.6	18.6
	PEREMPUAN	57	81.4	81.4	100.0
	Total	70	100.0	100.0	

<b>PENDIDIKAN</b>					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	SLTA/SEDERAJAT	39	55.7	55.7	55.7
	D3	12	17.1	17.1	72.9
	S1	19	27.1	27.1	100.0
	Total	70	100.0	100.0	

<b>USIA</b>					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18 TAHUN - 20 TAHUN	23	32.9	32.9	32.9
	21 TAHUN - 25 TAHUN	31	44.3	44.3	77.1
	26 TAHUN - 30 TAHUN	9	12.9	12.9	90.0
	>30 TAHUN	7	10.0	10.0	100.0
	Total	70	100.0	100.0	

## LAMPIRAN OUTPUT DATA VARIABEL KUALITAS PELAYANAN (X1)

Kualitas_Pelayanan_1					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	1	1.0	1.4	1.4
	Ragu-Ragu	21	21.0	30.0	31.4
	Setuju	31	31.0	44.3	75.7
	Sangat Setuju	17	17.0	24.3	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
	Total	100	100.0		

Kualitas_Pelayanan_2					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	3	3.0	4.3	4.3
	Ragu-Ragu	20	20.0	28.6	32.9
	Setuju	26	26.0	37.1	70.0
	Sangat Setuju	21	21.0	30.0	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
	Total	100	100.0		

**Kualitas\_Pelayanan\_3**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	4	4.0	5.7	5.7
	Ragu-Ragu	20	20.0	28.6	34.3
	Setuju	40	40.0	57.1	91.4
	Sangat Setuju	6	6.0	8.6	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas\_Pelayanan\_4**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	1	1.0	1.4	1.4
	Tidak Setuju	8	8.0	11.4	12.9
	Ragu-Ragu	23	23.0	32.9	45.7
	Setuju	31	31.0	44.3	90.0
	Sangat Setuju	7	7.0	10.0	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas Pelayanan\_5**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	5	5.0	7.1	7.1
	Ragu-Ragu	18	18.0	25.7	32.9
	Setuju	38	38.0	54.3	87.1
	Sangat Setuju	9	9.0	12.9	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas Pelayanan\_6**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	4	4.0	5.7	5.7
	Ragu-Ragu	20	20.0	28.6	34.3
	Setuju	34	34.0	48.6	82.9
	Sangat Setuju	12	12.0	17.1	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas\_Pelayanan\_7**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	2	2.0	2.9	2.9
	Ragu-Ragu	23	23.0	32.9	35.7
	Setuju	35	35.0	50.0	85.7
	Sangat Setuju	10	10.0	14.3	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas\_Pelayanan\_8**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	3	3.0	4.3	4.3
	Tidak Setuju	8	8.0	11.4	15.7
	Ragu-Ragu	25	25.0	35.7	51.4
	Setuju	17	17.0	24.3	75.7
	Sangat Setuju	17	17.0	24.3	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas\_Pelayanan\_9**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	2	2.0	2.9	2.9
	Ragu-Ragu	22	22.0	31.4	34.3
	Setuju	33	33.0	47.1	81.4
	Sangat Setuju	13	13.0	18.6	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kualitas\_Pelayanan\_10**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	1	1.0	1.4	1.4
	Ragu-Ragu	24	24.0	34.3	35.7
	Setuju	31	31.0	44.3	80.0
	Sangat Setuju	14	14.0	20.0	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Reliability Statistics**

Cronbach's Alpha	N of Items
.738	10

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Cronbach's Alpha if Item Deleted
Kualitas_Pelayanan_1	33.5143	16.949	.504	.702
Kualitas_Pelayanan_2	33.5000	17.007	.416	.715
Kualitas_Pelayanan_3	33.7429	17.701	.427	.715
Kualitas_Pelayanan_4	33.9286	16.154	.543	.694
Kualitas_Pelayanan_5	33.7000	17.749	.368	.722
Kualitas_Pelayanan_6	33.6571	17.881	.331	.727
Kualitas_Pelayanan_7	33.7000	18.184	.276	.735
Kualitas_Pelayanan_8	33.9000	16.961	.281	.745
Kualitas_Pelayanan_9	33.6143	17.081	.489	.705
Kualitas_Pelayanan_10	33.6000	17.461	.429	.713

## LAMPIRAN OUTPUT DATA VARIABEL FASILITAS (X2)

**Fasilitas\_1**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	1	1.0	1.4	1.4
	Tidak Setuju	1	1.0	1.4	2.9
	Ragu-Ragu	25	25.0	35.7	38.6
	Setuju	21	21.0	30.0	68.6
	Sangat Setuju	22	22.0	31.4	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_2**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	8	8.0	11.4	11.4
	Ragu-Ragu	22	22.0	31.4	42.9
	Setuju	18	18.0	25.7	68.6
	Sangat Setuju	22	22.0	31.4	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		



**Fasilitas\_3**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	1	1.0	1.4	1.4
	Tidak Setuju	5	5.0	7.1	8.6
	Ragu-Ragu	21	21.0	30.0	38.6
	Setuju	35	35.0	50.0	88.6
	Sangat Setuju	8	8.0	11.4	100.0
	Total		70	70.0	100.0
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_4**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	5	5.0	7.1	7.1
	Ragu-Ragu	22	22.0	31.4	38.6
	Setuju	15	15.0	21.4	60.0
	Sangat Setuju	28	28.0	40.0	100.0
	Total		70	70.0	100.0
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_5**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	3	3.0	4.3	4.3
	Ragu-Ragu	27	27.0	38.6	42.9
	Setuju	35	35.0	50.0	92.9
	Sangat Setuju	5	5.0	7.1	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_6**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	1	1.0	1.4	1.4
	Tidak Setuju	2	2.0	2.9	4.3
	Ragu-Ragu	28	28.0	40.0	44.3
	Setuju	25	25.0	35.7	80.0
	Sangat Setuju	14	14.0	20.0	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_7**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	4	4.0	5.7	5.7
	Ragu-Ragu	20	20.0	28.6	34.3
	Setuju	41	41.0	58.6	92.9
	Sangat Setuju	5	5.0	7.1	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_8**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	3	3.0	4.3	4.3
	Ragu-Ragu	25	25.0	35.7	40.0
	Setuju	34	34.0	48.6	88.6
	Sangat Setuju	8	8.0	11.4	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_9**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	5	5.0	7.1	7.1
	Ragu-Ragu	22	22.0	31.4	38.6
	Setuju	15	15.0	21.4	60.0
	Sangat Setuju	28	28.0	40.0	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Fasilitas\_10**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	17	17.0	24.3	24.3
	Ragu-Ragu	18	18.0	25.7	50.0
	Setuju	10	10.0	14.3	64.3
	Sangat Setuju	25	25.0	35.7	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Reliability Statistics**

Cronbach's Alpha	N of Items
.795	10

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Cronbach's Alpha if Item Deleted
Fasilitas_1	33.4000	26.186	.506	.773
Fasilitas_2	33.5143	26.166	.441	.781
Fasilitas_3	33.6571	28.837	.255	.799
Fasilitas_4	33.4143	23.637	.603	.759
Fasilitas_5	33.6857	28.885	.333	.791
Fasilitas_6	33.5857	25.753	.599	.763
Fasilitas_7	33.6143	28.762	.346	.790
Fasilitas_8	33.6143	28.153	.401	.785
Fasilitas_9	33.4143	23.637	.603	.759
Fasilitas_10	33.6714	23.673	.570	.764

## LAMPIRAN OUTPUT DATA VARIABEL KEPUASAN PELANGGAN (Y)

**Kepuasan\_Pelanggan\_1**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	1	1.0	1.4	1.4
	Ragu-Ragu	19	19.0	27.1	28.6
	Setuju	34	34.0	48.6	77.1
	Sangat Setuju	16	16.0	22.9	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_2**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	3	3.0	4.3	4.3
	Ragu-Ragu	18	18.0	25.7	30.0
	Setuju	31	31.0	44.3	74.3
	Sangat Setuju	18	18.0	25.7	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_3**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	2	2.0	2.9	2.9
	Ragu-Ragu	19	19.0	27.1	30.0
	Setuju	43	43.0	61.4	91.4
	Sangat Setuju	6	6.0	8.6	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_4**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	1	1.0	1.4	1.4
	Tidak Setuju	7	7.0	10.0	11.4
	Ragu-Ragu	27	27.0	38.6	50.0
	Setuju	28	28.0	40.0	90.0
	Sangat Setuju	7	7.0	10.0	100.0
	Total		70	70.0	100.0
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_5**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	4	4.0	5.7	5.7
	Ragu-Ragu	20	20.0	28.6	34.3
	Setuju	41	41.0	58.6	92.9
	Sangat Setuju	5	5.0	7.1	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_6**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	3	3.0	4.3	4.3
	Ragu-Ragu	25	25.0	35.7	40.0
	Setuju	34	34.0	48.6	88.6
	Sangat Setuju	8	8.0	11.4	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		



**Kepuasan\_Pelanggan\_7**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Tidak Setuju	5	5.0	7.1	7.1
	Ragu-Ragu	22	22.0	31.4	38.6
	Setuju	15	15.0	21.4	60.0
	Sangat Setuju	28	28.0	40.0	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_8**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	17	17.0	24.3	24.3
	Ragu-Ragu	18	18.0	25.7	50.0
	Setuju	10	10.0	14.3	64.3
	Sangat Setuju	25	25.0	35.7	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_9**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	4	4.0	5.7	5.7
	Ragu-Ragu	20	20.0	28.6	34.3
	Setuju	41	41.0	58.6	92.9
	Sangat Setuju	5	5.0	7.1	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Kepuasan\_Pelanggan\_10**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Setuju	3	3.0	4.3	4.3
	Ragu-Ragu	25	25.0	35.7	40.0
	Setuju	34	34.0	48.6	88.6
	Sangat Setuju	8	8.0	11.4	100.0
	Total	70	70.0	100.0	
Missing	System	30	30.0		
Total		100	100.0		

**Reliability Statistics**

Cronbach's Alpha	N of Items
.810	10

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Cronbach's Alpha if Item Deleted
Kepuasan_Pelanggan_1	33.3143	22.740	.506	.792
Kepuasan_Pelanggan_2	33.3286	22.485	.475	.795
Kepuasan_Pelanggan_3	33.4857	23.065	.552	.790
Kepuasan_Pelanggan_4	33.7714	21.251	.617	.779
Kepuasan_Pelanggan_5	33.5714	22.509	.593	.785
Kepuasan_Pelanggan_6	33.5714	22.075	.620	.781
Kepuasan_Pelanggan_7	33.3714	22.295	.296	.826
Kepuasan_Pelanggan_8	33.6286	21.570	.346	.821
Kepuasan_Pelanggan_9	33.5714	22.509	.593	.785
Kepuasan_Pelanggan_10	33.5714	22.075	.620	.781

## LAMPIRAN OUTPUT DATA CORRELATIONS

**Correlations**

		Kepuasan_Pelanggan_Y	Kualitas_Pelayanan_X1	Fasilitas_X2
Pearson Correlation	Kepuasan_Pelanggan_Y	1.000	.662	.842
	Kualitas_Pelayanan_X1	.662	1.000	.480
	Fasilitas_X2	.842	.480	1.000
Sig. (1-tailed)	Kepuasan_Pelanggan_Y	.	.000	.000
	Kualitas_Pelayanan_X1	.000	.	.000
	Fasilitas_X2	.000	.000	.
N	Kepuasan_Pelanggan_Y	70	70	70
	Kualitas_Pelayanan_X1	70	70	70
	Fasilitas_X2	70	70	70

## LAMPIRAN OUTPUT DATA MODEL SUMMARY

**Model Summary<sup>b</sup>**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.892 <sup>a</sup>	.796	.790	.23765

a. Predictors: (Constant), Fasilitas\_X2, Kualitas\_Pelayanan\_X1

b. Dependent Variable: Kepuasan\_Pelanggan\_Y

## LAMPIRAN OUTPUT DATA ANOVA

**ANOVA<sup>b</sup>**

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	14.785	2	7.392	130.897	.000 <sup>a</sup>
	Residual	3.784	67	.056		
	Total	18.569	69			

a. Predictors: (Constant), Fasilitas\_X2, Kualitas\_Pelayanan\_X1

b. Dependent Variable: Kepuasan\_Pelanggan\_Y

## LAMPIRAN OUTPUT DATA *CONFICIENTS*

**Coefficients<sup>a</sup>**

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	.206	.252		-.163	.871
	Kualitas_Pelayanan_X1	.382	.072	.335	5.337	.000
	Fasilitas_X2	.627	.058	.681	10.839	.000

a. Dependent Variable: Kepuasan\_Pelanggan\_Y

## LAMPIRAN OUTPUT UJI NORMALITAS MENGGUNAKAN SAMPLE

### KOLMOGOROV-SMIRNOV TEST

**One-Sample Kolmogorov-Smirnov Test**

		Kualitas_Pelaya nan_X1	Fasilitas_X2	Kepuasan_ Pelanggan_Y
N		70	70	70
Normal Parameters <sup>a</sup>	Mean	3.7429	3.7286	3.7243
	Std. Deviation	.45574	.56418	.51876
Most Extreme Differences	Absolute	.085	.116	.158
	Positive	.060	.067	.106
	Negative	-.085	-.116	-.158
Kolmogorov-Smirnov Z		.712	.973	1.322
Asymp. Sig. (2-tailed)		.691	.300	.061
a. Test distribution is Normal.				

No.	Nama Lengkap	Jenis Kelamin	Pendidikan	Usia	Kualitas Pelayanan (X1)									
					1	2	3	4	5	6	7	8	9	10
1	Silfi	2	1	2	3	3	3	2	3	3	3	3	3	3
2	Naila	2	1	2	4	5	3	3	4	4	4	4	4	5
3	Lia	2	1	2	5	5	4	4	3	3	5	4	5	5
4	Gayatri Prastica Sari	2	1	2	3	3	3	3	3	3	3	2	3	3
5	Alfira Maharani	2	3	2	3	3	4	3	4	4	1	2	3	3
6	ketrin	2	3	2	5	5	5	5	5	5	3	2	5	5
7	Ameylia nabila	2	1	1	4	4	3	3	4	4	1	2	4	4
8	Titii	2	3	4	4	4	4	3	4	3	4	5	4	4
9	Naura Shaumy Amadine	2	2	1	4	4	4	3	4	3	5	5	4	4
10	Alisa Widya Putri	2	3	3	3	3	3	2	3	3	5	3	3	3
11	RENATA NABILA PUTRI	2	1	1	5	4	4	4	4	4	3	3	5	4
12	Yuniati	2	3	3	5	5	4	4	3	3	3	3	3	3
13	Fathiyah choirunisa	2	2	2	3	3	3	3	3	3	4	4	4	5
14	Wasri	2	1	4	5	5	4	4	3	3	3	5	5	5
15	Naila Fitriyani Ridwan	2	1	1	3	3	3	3	3	3	3	5	3	3
16	Lina Ayu	2	2	3	4	4	4	2	4	4	4	5	3	3
17	Miranda Dewantari	2	2	2	4	5	4	4	4	4	5	3	5	5
18	Dwi setiyowati	2	1	3	5	5	4	4	4	4	4	4	4	4
19	solehah	2	1	4	4	4	4	4	4	4	4	5	4	4
20	Weiling	1	1	1	4	4	4	4	4	4	4	3	4	4
21	aisya syifa	2	1	2	4	4	4	2	2	2	3	1	3	3
22	Jessica Salsabila Rachman	2	1	2	2	2	5	5	2	5	4	3	5	4
23	Seli setiani	2	1	1	4	4	4	4	4	4	5	5	4	4
24	Mutiara Rahamatul F	2	1	1	5	4	4	4	4	2	5	3	5	4
25	Juwita Septiani	2	1	1	4	4	4	4	4	4	3	3	4	4
26	Firda desiana	2	1	1	4	4	4	2	4	4	3	3	4	4
27	malika laila	2	1	1	4	5	4	4	4	4	4	1	4	5
28	Intan nanda	2	1	1	5	5	4	4	4	4	4	3	5	5
29	ZAHROTUL ISNA	2	1	1	4	4	4	4	4	4	4	4	4	4
30	Melly Puspitasari	2	3	2	4	4	4	4	4	4	4	5	4	4
31	Ageng dwi saputra	1	1	2	4	4	4	4	4	4	4	5	4	4
32	prasetio	1	3	2	4	4	4	4	4	5	4	5	4	4
33	Marsanda Nurfadilah	2	1	1	4	4	4	4	4	4	3	3	4	4
34	Devi Sintabela	2	3	2	4	4	4	4	4	4	3	3	3	3
35	Navi Markus Pakpahan	1	3	3	4	4	4	4	2	2	4	4	4	5
36	Lia Listiyanti	2	1	2	4	4	4	4	4	4	3	5	5	5
37	Shasmila evita rahma	2	1	2	4	4	4	4	4	4	3	5	3	3
38	Widiarti	2	1	4	5	5	5	5	5	5	4	5	3	3
39	Sukentri	2	2	2	4	2	4	4	2	4	5	3	5	5

40	Anis Rahmawati Setioningrum	2	3	2	4	4	4	4	4	4	4	4	4	4
41	MARISSA NOVENIA RINGO	2	1	2	3	3	3	3	3	3	4	5	4	4
42	Yuli Restiani	2	1	2	3	3	3	2	3	3	4	3	4	4
43	Uma laita	2	1	1	4	5	3	3	4	4	3	1	3	3
44	Fenti rokhma	2	1	1	5	5	4	4	3	3	4	3	5	4
45	Aulia rahma avida	2	1	1	3	3	3	3	3	3	3	3	3	3
46	Ragil	2	2	2	3	3	4	3	4	4	4	4	3	3
47	Ashara rahmadani	2	2	2	5	5	5	5	5	5	5	5	5	5
48	Akbar dwi	1	1	3	4	5	3	4	3	3	3	2	3	3
49	Yunita anggeraini	2	1	1	4	5	5	4	4	5	3	3	4	4
50	Jessica jollie	2	3	2	3	3	3	2	5	5	4	4	3	3
51	Anisa firdani	2	1	1	4	5	3	3	3	3	3	3	3	3
52	Sarah Nabila	2	2	2	5	5	4	4	3	3	4	3	4	4
53	Nur fitriani	2	3	3	3	3	3	3	5	5	5	5	5	5
54	Ayuni intan	2	2	2	3	3	4	3	4	4	3	3	4	4
55	Rio budiman	1	2	2	3	3	3	3	4	4	4	3	4	3
56	Kurniawan	1	3	4	3	3	4	3	4	4	4	3	4	3
57	Zhen hui	1	3	3	3	3	4	3	3	3	3	2	3	3
58	Valendrina	2	3	2	5	5	5	5	5	4	4	4	4	4
59	M iqbal	1	1	1	4	4	3	3	5	5	4	4	3	3
60	Michael	1	3	3	4	4	4	4	3	3	3	3	3	3
61	Sindy hesty	2	3	2	5	4	2	5	5	5	4	4	3	3
62	Nuraini	2	3	4	5	4	2	5	3	3	3	3	3	3
63	Amelia istiqomah	2	1	1	3	2	2	1	4	4	4	2	4	4
64	Kurniawan setya	1	1	4	5	5	4	4	4	5	4	4	4	4
65	Amin nur rohim	1	2	2	3	3	2	3	5	5	4	4	4	4
66	Muhamad ardoni	1	3	2	3	3	3	2	4	4	4	4	4	4
67	Intan syamila	2	1	1	4	5	3	3	4	4	4	4	4	4
68	Ibri aulia rahman	2	1	1	5	5	4	4	4	4	4	2	2	2
69	Depita nova naya	2	2	2	3	3	3	3	2	2	5	5	2	5
70	Laura Zahra	2	1	1	3	3	4	3	4	4	4	4	4	4

No.	Nama Lengkap	Jenis Kelamin	Pendidikan	Usia	Fasilitas (X2)										
					1	2	3	4	5	6	7	8	9	10	
1	Silfi	2	1	2	3	3	3	3	3	3	3	3	3	3	2
2	Naila	2	1	2	4	5	3	4	4	4	4	4	4	4	5
3	Lia	2	1	2	5	5	4	5	3	3	3	3	5	5	
4	Gayatri Prastica Sari	2	1	2	3	3	3	5	3	3	3	3	5	3	
5	Alfira Maharani	2	3	2	3	3	4	5	4	4	4	4	5	5	
6	ketrin	2	3	2	5	5	5	3	5	5	5	5	3	3	
7	Ameylia nabila	2	1	1	4	4	3	4	4	4	4	4	4	4	
8	Titii	2	3	4	4	4	4	5	4	3	4	3	5	4	
9	Naura Shaumy Amadine	2	2	1	4	4	4	3	4	3	4	3	3	2	
10	Alisa Widya Putri	2	3	3	3	3	3	1	3	3	3	3	1	2	
11	RENATA NABILA PUTRI	2	1	1	5	5	4	3	3	3	4	4	3	2	
12	Yuniati	2	3	3	3	3	3	4	3	3	3	3	4	5	
13	Fathiyah choirunisa	2	2	2	3	3	4	5	4	4	3	3	5	5	
14	Wasri	2	1	4	5	5	4	5	3	3	3	3	5	3	
15	Naila Fitriyani Ridwan	2	1	1	3	3	3	5	3	3	3	3	5	5	
16	Lina Ayu	2	2	3	4	4	4	3	4	4	4	4	3	3	
17	Miranda Dewantari	2	2	2	4	5	4	4	4	4	4	4	4	4	
18	Dwi setiyowati	2	1	3	5	5	4	3	4	4	4	4	3	2	
19	solehah	2	1	4	4	4	4	4	4	4	4	4	4	5	
20	Weiling	1	1	1	4	4	4	5	4	4	4	4	5	5	
21	aisya syifa	2	1	2	4	4	4	5	2	2	2	2	5	3	
22	Jessica Salsabila Rachman	2	1	2	2	2	5	5	2	5	2	5	5	5	
23	Seli setiani	2	1	1	4	4	4	3	4	4	4	4	3	3	
24	Mutiara Rahamatul F	2	1	1	5	4	4	4	4	2	4	2	4	4	
25	Juwita Septiani	2	1	1	4	4	4	5	4	4	4	4	5	4	
26	Firda desiana	2	1	1	4	4	4	3	4	4	4	4	3	2	
27	malika laila	2	1	1	4	5	4	1	4	4	4	4	1	2	
28	Intan nanda	2	1	1	5	5	4	3	4	4	4	4	3	2	
29	ZAHROTUL ISNA	2	1	1	4	5	4	4	4	4	4	4	4	5	
30	Melly Puspitasari	2	3	2	5	5	4	5	3	3	4	4	5	5	
31	Ageng dwi saputra	1	1	2	3	3	3	5	3	3	4	4	5	3	
32	prasetio	1	3	2	3	3	4	5	4	4	4	5	5	5	
33	Marsanda Nurfadilah	2	1	1	3	3	5	3	4	3	4	4	3	3	
34	Devi Sintabela	2	3	2	4	4	5	4	4	4	4	4	4	4	
35	Navi Markus Pakpahan	1	3	3	3	2	3	3	2	3	2	2	3	2	
36	Lia Listiyanti	2	1	2	4	5	4	4	4	4	4	4	4	5	
37	Shasmila evita rahma	2	1	2	5	5	5	5	4	5	4	4	5	5	
38	Widiarti	2	1	4	5	3	3	5	5	5	5	5	5	3	
39	Sukentri	2	2	2	5	5	5	5	4	5	2	4	5	5	



40	Anis Rahmawati Setioningrum	2	3	2	3	3	3	3	3	4	3	4	4	3	3
41	MARISSA NOVENIA RINGO	2	1	2	4	4	4	4	3	4	3	3	4	4	
42	Yuli Restiani	2	1	2	5	4	2	5	3	5	3	3	5	4	
43	Uma laita	2	1	1	3	2	2	3	4	3	4	4	3	2	
44	Fenti rokhma	2	1	1	5	5	4	1	3	3	3	3	1	2	
45	Aulia rahma avida	2	1	1	3	3	3	3	3	3	3	3	3	2	
46	Ragil	2	2	2	3	3	4	4	4	4	4	4	4	5	
47	Ashara rahmadani	2	2	2	5	5	3	5	5	5	5	5	5	5	
48	Akbar dwi	1	1	3	5	3	4	5	4	5	4	4	5	3	
49	Yunita anggeraini	2	1	1	5	5	3	5	3	5	4	3	5	5	
50	Jessica jollie	2	3	2	3	3	3	3	3	3	4	3	3	3	
51	Anisa firdani	2	1	1	3	3	4	3	3	3	3	3	3	3	
52	Sarah Nabila	2	2	2	4	4	5	4	4	4	4	4	4	4	
53	Nur fitriani	2	3	3	5	4	4	5	3	5	3	3	5	4	
54	Ayuni intan	2	2	2	3	2	4	3	3	3	3	3	3	2	
55	Rio budiman	1	2	2	1	2	4	1	4	1	4	4	1	2	
56	Kurniawan	1	3	4	3	2	3	3	5	3	3	3	3	2	
57	Zhen hui	1	3	3	4	5	1	1	4	4	4	4	1	2	
58	Valendrina	2	3	2	3	2	2	4	3	3	4	4	4	5	
59	M iqbal	1	1	1	4	5	5	5	4	4	5	5	5	5	
60	Michael	1	3	3	3	3	3	5	3	3	4	4	5	3	
61	Sindy hesty	2	3	2	4	4	4	3	3	4	3	4	3	3	
62	Nuraini	2	3	4	5	4	2	3	3	5	3	5	3	3	
63	Amelia istiqomah	2	1	1	3	2	2	4	4	3	4	3	4	5	
64	Kurniawan setya	1	1	4	5	5	4	5	3	3	3	3	5	5	
65	Amin nur rohim	1	2	2	3	3	3	3	3	3	3	3	3	2	
66	Muhamad ardoni	1	3	2	3	3	4	4	4	4	4	4	4	5	
67	Intan syamila	2	1	1	5	5	3	5	5	5	5	5	5	5	
68	Ibri aulia rahman	2	1	1	5	3	4	5	4	5	4	4	5	3	
69	Depita nova naya	2	2	2	5	5	3	5	3	5	4	3	5	5	
70	Laura Zahra	2	1	1	3	3	3	3	3	3	4	3	3	3	

No.	Nama Lengkap	Jenis Kelamin	Pendidikan	Usia	Kepuasan Pelanggan (Y)									
					1	2	3	4	5	6	7	8	9	10
1	Silfi	2	1	2	3	3	3	2	3	3	3	2	3	3
2	Naila	2	1	2	4	5	3	3	4	4	4	5	4	4
3	Lia	2	1	2	5	5	4	4	3	3	5	5	3	3
4	Gayatri Prastica Sari	2	1	2	3	3	3	3	3	3	5	3	3	3
5	Alfira Maharani	2	3	2	3	3	4	3	4	4	5	5	4	4
6	ketrin	2	3	2	5	5	5	5	5	5	3	3	5	5
7	Ameylia nabila	2	1	1	4	4	3	3	4	4	4	4	4	4
8	Titii	2	3	4	4	4	4	3	4	3	5	4	4	3
9	Naura Shaumy Amadine	2	2	1	4	4	4	3	4	3	3	2	4	3
10	Alisa Widya Putri	2	3	3	3	3	3	2	3	3	1	2	3	3
11	RENATA NABILA PUTRI	2	1	1	5	4	4	4	4	4	3	2	4	4
12	Yuniati	2	3	3	5	5	4	4	3	3	4	5	3	3
13	Fathiyah choirunisa	2	2	2	3	3	3	3	3	3	5	5	3	3
14	Wasri	2	1	4	5	5	4	4	3	3	5	3	3	3
15	Naila Fitriyani Ridwan	2	1	1	3	3	3	3	3	3	5	5	3	3
16	Lina Ayu	2	2	3	4	4	4	2	4	4	3	3	4	4
17	Miranda Dewantari	2	2	2	4	5	4	4	4	4	4	4	4	4
18	Dwi setiyowati	2	1	3	5	5	4	4	4	4	3	2	4	4
19	solehah	2	1	4	4	4	4	4	4	4	4	5	4	4
20	Weiling	1	1	1	4	4	4	4	4	4	5	5	4	4
21	aisya syifa	2	1	2	4	4	4	2	2	2	5	3	2	2
22	Jessica Salsabila Rachman	2	1	2	2	2	5	5	2	5	5	5	2	5
23	Seli setiani	2	1	1	4	4	4	4	4	4	3	3	4	4
24	Mutiara Rahamatul F	2	1	1	5	4	4	4	4	2	4	4	4	2
25	Juwita Septiani	2	1	1	4	4	4	4	4	4	5	4	4	4
26	Firda desiana	2	1	1	4	4	4	2	4	4	3	2	4	4
27	malika laila	2	1	1	4	5	4	4	4	4	1	2	4	4
28	Intan nanda	2	1	1	5	5	4	4	4	4	3	2	4	4
29	ZAHROTUL ISNA	2	1	1	4	4	4	4	4	4	4	5	4	4
30	Melly Puspitasari	2	3	2	4	4	4	4	4	4	5	5	4	4
31	Ageng dwi saputra	1	1	2	4	4	4	4	4	4	5	3	4	4
32	prasetio	1	3	2	4	4	4	4	4	5	5	5	4	5
33	Marsanda Nurfadilah	2	1	1	4	4	4	4	4	4	3	3	4	4
34	Devi Sintabela	2	3	2	4	4	4	4	4	4	4	4	4	4
35	Navi Markus Pakpahan	1	3	3	4	4	4	4	2	2	3	2	2	2
36	Lia Listiyanti	2	1	2	4	4	4	4	4	4	4	5	4	4
37	Shasmila evita rahma	2	1	2	4	4	4	4	4	4	5	5	4	4
38	Widiarti	2	1	4	5	5	5	5	5	5	5	3	5	5
39	Sukentri	2	2	2	4	2	4	4	2	4	5	5	2	4

40	Anis Rahmawati Setioningrum	2	3	2	4	4	4	4	4	4	3	3	4	4
41	MARISSA NOVENIA RINGO	2	1	2	3	3	3	3	3	3	4	4	3	3
42	Yuli Restiani	2	1	2	3	3	3	2	3	3	5	4	3	3
43	Uma laita	2	1	1	4	5	3	3	4	4	3	2	4	4
44	Fenti rokhma	2	1	1	5	5	4	4	3	3	1	2	3	3
45	Aulia rahma avida	2	1	1	3	3	3	3	3	3	3	2	3	3
46	Ragil	2	2	2	3	3	4	3	4	4	4	5	4	4
47	Ashara rahmadani	2	2	2	5	5	5	5	5	5	5	5	5	5
48	Akbar dwi	1	1	3	4	4	3	3	4	4	5	3	4	4
49	Yunita anggeraini	2	1	1	4	4	4	3	4	3	5	5	4	3
50	Jessica jollie	2	3	2	4	4	4	3	4	3	3	3	4	3
51	Anisa firdani	2	1	1	3	3	3	2	3	3	3	3	3	3
52	Sarah Nabila	2	2	2	4	5	3	3	4	4	4	4	4	4
53	Nur fitriani	2	3	3	5	5	4	4	3	3	5	4	3	3
54	Ayuni intan	2	2	2	3	3	3	3	3	3	3	2	3	3
55	Rio budiman	1	2	2	3	3	4	3	4	4	1	2	4	4
56	Kurniawan	1	3	4	3	3	3	3	3	3	3	2	3	3
57	Zhen hui	1	3	3	3	3	4	3	4	4	1	2	4	4
58	Valendrina	2	3	2	3	3	4	3	4	4	4	5	4	4
59	M iqbal	1	1	1	5	5	5	5	5	5	5	5	5	5
60	Michael	1	3	3	4	4	3	3	4	4	5	3	4	4
61	Sindy hesty	2	3	2	4	4	4	4	3	4	3	3	3	4
62	Nuraini	2	3	4	5	4	2	5	3	5	3	3	3	5
63	Amelia istiqomah	2	1	1	3	2	2	1	4	3	4	5	4	3
64	Kurniawan setya	1	1	4	5	5	4	4	3	3	5	5	3	3
65	Amin nur rohim	1	2	2	3	3	3	3	3	3	3	2	3	3
66	Muhamad ardoni	1	3	2	3	3	4	3	4	4	4	5	4	4
67	Intan syamila	2	1	1	5	5	5	5	5	5	5	5	5	5
68	Ibri aulia rahman	2	1	1	4	4	3	3	4	4	5	3	4	4
69	Depita nova naya	2	2	2	4	4	4	3	4	3	5	5	4	3
70	Laura Zahra	2	1	1	4	4	4	3	4	3	3	3	4	3